

# The new challenges of digital evidence management

Securely collect, manage, search, and share digital evidence with OpenText Evidence Center for Law Enforcement & Security



Dealing with the scale and complexity of evidence in rich-media formats (images, video and audio) is one of the key challenges in evidence management for law enforcement and security organisations today. With the ubiquity of mobile devices, people are creating content at an unprecedented rate and this is only one source of potential evidence—along with CCTV, body cameras, dash cameras and many others—which must be scrutinized to determine whether it is relevant to a case. The sheer volume of evidence is driving up the cost of resolving cases, increasing resolution times, and decreasing close rates. Law enforcement and security agencies are adopting new technologies and developing new capabilities to meet the challenge of securely and efficiently handling the vast scale and complexity of evidence in a modern policing environment.

Evidence Center, OpenText's digital evidence management system (DEMS),



### **Maintain Security, Governance and Chain of Custody**

Evidence Center supports the paramount concern for evidence management—maintaining security, governance and preserving the chain of custody to ensure evidence is admissible in court. Access to assets is safeguarded with flexible and granular user and asset security policies. Full audit logs are maintained detailing who accessed the piece of evidence, and any operations performed upon it. The original piece of evidence, in its raw format is always preserved, should it be required for legal proceedings.

### **Scalable and Future-proof**

As the creation of images and video continues to grow exponentially, Law Enforcement and Security Agencies need to ensure that today's solution will meet tomorrow's needs as well. OpenText provides trusted solutions that scale from millions, even billions, of assets with proven performance unlike any other in the industry. It also offers the perfect balance of technical flexibility and extensibility into other parts of the law enforcement technology ecosystem, to meet such needs as a growing base of users (which may spike if a major incident occurs) or technological changes—such as our connector framework for AI allowing your agency to leverage the latest developments in artificial intelligence and automation.

