

Solution capabilities checklist: Choosing an

Solution capabilities checklist: Enterprise fax server

Solution capabilities OpenText™ Fax Other provider Priority: L, M, H, N/A

Analytics

Integrates with other systems and provides analytics

--	--	--

--	--	--

--	--	--

--	--	--

--	--	--

--	--	--

--	--	--

--	--	--

--	--	--

--	--	--

Solution capabilities checklist: Enterprise fax server

Solution capabilities

OpenText™ Fax

Other provider

Priority: L, M, H, N/A

Enhanced security measures

Advanced encryption

Does the fax server provide encryption for fax content stored in the image directory?



Approvals

Does the fax server provide approval workflows and approval holds to allow for review and tighter security on sensitive information?

OpenText™ Fax: Yes, Other provider: No

Solution capabilities checklist: Enterprise fax server

Solution capabilities		OpenText™ Fax	Other provider	Priority: L, M, H, N/A
Flexible deployment options				
On-premises	Does the fax solution provide the tools for a complete on-premises deployment?	✓		
Hybrid	Does the on-premises fax server also provide its own, purpose-built cloud service for cloud-based transmissions?	✓		
Cloud	Can the fax server be deployed in the cloud using services such as Azure®?	✓		
Managed services	Does the fax solution include a managed services option provided by a dedicated team of experts?	✓		
All deployment options	Does the provider offer all four deployment methods to provide you with the most flexibility and options?	✓		
Company financial health				
Financial performance	Can the vendor demonstrate annual revenue growth?	✓		
Investment				
Commitment to enterprise fax solutions	Can the vendor demonstrate continued focus on the fax market with a strong future product vision and investments in research, development and engineering?	✓		
Project management				
Professional services	Does the vendor provide additional support where and when needed?	✓		
Strategic partnerships				
Third-party partnerships	Does the vendor have strategic alliances with third-party partners?	✓		
Technology				