



# Professional Services Quick-Start

The OpenText Professional Services Quick-Start helps you implement or extend your OpenText product's capabilities. A Professional Services specialist works with your team to improve their know how.

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The Quick-Start service establishes a solid foundation for a successful implementation of your OpenText product. We evaluate your current environment and recommend key actions that will enable your organization to modernize

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- Provide our team with remote access to your environment and data.
- Assign a Service Sponsor who can help solve issues.
- Assign managers and other personnel to work with our team throughout the service.
- Provide access to subject-matter experts and administrators who are responsible for your product.
- Participate in the knowledge transfer between the implementation team and your staff.
- Provide network connectivity, rack space, power, and cooling at the customer site (or equivalent capacity in a cloud service provider) to support the OpenText solution.
- Perform backups before our team makes any changes and back up the target Provide support for planned and emergency changes as part of your change management process.
- Approve any changes planned for the environment.

To be eligible for this service, you must own or concurrently purchase the required OpenText products.

