opentext

at custom s fo lif by d iving continuous ngag m nt wit sonali d i nc s t oug all c ann ls





n t i nc allows ig fo manc sonali d i nc s and communications to custom s w v t y c oos to contact you om w bsit s to, ios, s f om call c nt s to mobil a s sonali ation and al tim cont t s cific ta g ting ca abiliti s s ould b c ann I agnostic and ada t acco dingly

n t inc ist custom data manag mint carability fot inc latform sulting fom a co-innovation wit oogl tacts as t c nt of a ub and s o, mod l c nt ali ing custom data coll ction unifying custom of il s fom dis a at sou c s and im o ting oogl udi nc s t nabl s o gani ations to d liv t ig tint action att ig t tim in t ig t lac and wit t ig t cont t n t i nc ovid s a common vi w of custom data and audi nc s ac oss va ious custom touc oints and allows busin ss s to ovid l vant and n ic d custom i nc s

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n t inc m ow so gani ations v yw to gat and build custom ofil data w il liminating silos nt g at d wit oogl a, ting udi nc and ot sou c s suc as am it and st am inc c at s and continuously n ic s custom ofil s wit b avio al ngag m nt data and mo

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ustom s today ct sonali d i nc s i nc ma, s it ossibl to int act wit custom s in t sam I vant and cont tual way t oug t i nti oun y f om awa n ss to t ntion i nc allows o gani ations to ada t t i off in al tim bas d on t lat st actions ta, n fo aut nticat d and anonymous visito s s you, n ic ing you custom ofil s you a in a muc b tt osition to ngag wit you custom s wit t ig t m ssag including nic audi nc s gm nts inc asing you conv sion at

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s custom data is oft n manag d in silos t is, of miscommunication inc as s it i nc you o gani ation can manag custom data and com ly wit gulations wit in a singl syst m int g at d wit you f ont lin a lications i nc coll cts ima ily fi st a ty data gua ant ing t at t data is accu at and obtain d t oug cons nt

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i nc allows you to d al wit an v inc asing volum of data and to liminat silos t at ma, it a d to t act t data in a co siv and us ful mann solution ma, s sonali ation at scal asy to g t mo f om you ma, ting ffo ts int g ation wit am it and st am will I you ac you custom s in a mo ffici nt way

il many inclatform solutions focus on custom ac uisition n t off s solutions to cov t nti custom oun y uality of t inc must main v n at v y stag to fost loyalty and t ntion inc int g at s wit solutions suc as am it and wit tools as st am is int g ation allows a t uly s aml ss omnic ann l inc ada t d to custom f ncs inclatform uni u ly b ings tog t b st of b d l m nts to build an nd to nd custom c nt ica oac f om t initial contact to ongoing custom s vic and su o t

