Health Check Service

Identify potential problems in system configuration and solution use

Benefits

- Identify potential failures or system weak points before an outage occurs
- Receive a full report with enhancement recommendations
- Maximize the value of OpenText solutions
- Increase the potential for user adoption

To maximize the impact of information management and meet business objectives, many organizations need additional skills and resources. With a Health Check Service, you can understand what is needed to accelerate and streamline your digital business journey while achieving the highest ROI possible.

This service identifies potential problems in the configuration and use of OpenText solutions so they can be corrected. OpenText will check the solution's architecture, installation, configuration database, and implementation performance for potential failures or weak points. Our experts will then provide a written report containing an overview of the

If the Health Check Service is conducted on a regular basis, your organization will be able to monitor and assess the effects of recommended changes on system performance, stability, and usage/growth over time. Implementing recommended enhancements and maximizing the value of the solution can also help to increase user adoption.

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